# 602-909-5056 PHOENIX, ARIZONA CARSONHILL175@GMAIL.COM

### Education

BS in Software Engineering | Arizona State University | GPA: 3.4 | 2027 MS in Computer Science (Cybersecurity) | Expected Graduation: 2028

### Experience

ACES Research and Configuration Specialist | Amazon.com – 2020-2024 Responsible for front-end development and configuration of softwares and systems used across entire company, from warehouses to central operations

- Performed data analytics using SQL and generating reports to present to ops and central leadership
- Web development projects, solely responsible for creation and maintenance of department documentation and wiki, built functional websites using HTML/CSS for other departments and use across entire company
- General configuration of variables and inputs in dozens of applications and softwares with critical functions
- · Learned and taught SQL, HTML, CSS, and Python

General Manager | Whataburger | Phoenix, Arizona — 2016-2020 Grew from team-member to General Manager, eventually reaching the certification process to become Area Manager. Oversaw over 60 employees and was in charge of hiring and development.

- Assisted in development of marketing procedures and financial analysis tools (Excel and SQL based)
- Created over a dozen documents and sheets used to track KPI goals and procedure adherence, most still in use in 2024
- Grew sales by 24% as general manager from start of role to end of Q1 2020

#### Skills

Knowledgeable in: Python, JS, C/C++, HTML, CSS, SQL

## Portfolio

- In-house KPI tracker for food service industry, showed growth/decline in number of trackable metrics and compared to YoY/MoM/WoW
- In-house simple GUI and program to easily track expenses and file reimbursement claims
- Text-based RPG game
- Assisted in development of modernized scheduling and labor software and systems for Amazon
- Entirety of web based sites for department at Amazon